

Financial Policy

Thank you for choosing Tumwater Veterinary Hospital. Our primary mission is to deliver the best and most comprehensive veterinary care available for your pet. An important part of the mission is making the cost of optimal care as easy and manageable for our clients as possible at the time of discharge.

- Cash or Debit
- Visa, MasterCard and Discover credit cards
- CareCredit® Healthcare Credit Card* - qualification necessary.

Deposit & Billing:

Payment is due at time of service. If a Tumwater Veterinary Hospital estimate or course of care reflects the need for comprehensive care of your pet, we will require a deposit to begin your pet's treatment. A fee of 1% interest per month (12% per annum) will be charged on all outstanding account balances 60 days or more past due as well as balances under any payment. If your account becomes 90 days past due, Tumwater Veterinary Hospital may assign your outstanding balance to a collections company in the State of Washington. In the event legal action should become necessary to collect any unpaid balance(s) due for veterinary services rendered by Tumwater Veterinary Hospital, the client/guarantor/designated payor(s) agree that any legal action or collection activity either from Tumwater Veterinary Hospital, an assigned collection agency or any other legal entity will be in Thurston County in the State of Washington. Client/guarantor/designated payor(s) who reside or move outside of Thurston County or are in a "closed border state" agree to subjugation to legal or collection agency action in Thurston County in the state of Washington rather than have these actions transferred or assigned to a local collection agency or jurisdiction within the county or state in which the client/guarantor/designated payor(s) reside.

Additional Policy Information:

Effective March 1, 2019 Tumwater Veterinary Hospital will no longer be accepting checks from clients established on or after this date. Tumwater Veterinary Hospital charges \$48.50 for each returned check. (We reserve the right to increase the returned check fee without notice). Returned checks must be paid in full along with the returned check fee within five working days of verbal, written or electronic notification by Tumwater Veterinary Hospital management or the account will be assigned to a collection agency within Washington State.

For clients with pet insurance, we are happy to provide you with the necessary documentation to submit a claim to your insurance carrier or provide the carrier with information regarding a procedure should you require pre-approval from your insurer.

By signing below, you agree to the foregoing terms of payment for all fees and services incurred:

Client Signature

Date

Client Name (Printed)

Guarantor/Designated Payor(s) Signature (If Applicable)

Date

Guarantor/Designated Payor(s) Name (Printed)

Tumwater Veterinary Hospital

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